FamilySource®

Support for work-life needs and family care.



Managing the everyday concerns of home, work, and family can sometimes feel overwhelming and you don't have to do it all alone. With the help of a GuidanceConsultant®, your situation will be assessed and researched thoroughly to develop a solution tailored to you and your needs:

FamilySource resources include:

- Unlimited calls and online expert guidance and resource searches.
- Prescreened referrals for child and elder care services.
- Personalized information, referrals, and recommendation packages.
- > Extensive, online content including video, audio resources, and articles.



FamilySource® services provide help for a wide range of needs:

- > Finding childcare or elder care
- > Information on schools and education
- > Pet care and personal convenience
- > Hiring movers or home repair contractors
- > Planning major projects or events

Contact Info FamilySource®



Phone: (800) 344-9752



Website: guidanceresources.com Registration Web ID: NYLGBS

These programs are NOT insurance and do not provide reimbursement for financial losses. Some restrictions may apply. Customers are required to pay the entire discounted charge for any discounted products or services available through these programs. Some services are available at the option of the employer for an additional cost. Programs are provided through third party vendors who are solely responsible for their products and services. Full terms, conditions and exclusions are contained in the applicable client program description and are subject to change. Program availability may vary by plan type and location and are not available where prohibited by law. These programs are not available under policies issued by New York Life Group Insurance Company of NY. Services are provided exclusively by ComPsych® effective January 1, 2023. ComPsych is solely responsible for its services and is not affiliated with New York Life Insurance Company or any of its affiliates.

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All programs are effective for the member/participant on the first day of coverage.

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